

P-3013/NA-89-321 ORDER REVOKING CERTIFICATE OF AUTHORITY

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Don Storm
Thomas Burton
Cynthia A. Kitlinski
Dee Knaak
Norma McKanna

Chair
Commissioner
Commissioner
Commissioner
Commissioner

In the Matter of an Application
for a Certificate of Authority
and Tariff Filing by OnLine
Communications, Inc. for the
Provision of Long Distance and
Alternative Operator Services

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PROCEDURAL HISTORY

On January 9, 1990, the Commission granted OnLine Communications, Inc. (OnLine) a Certificate of Authority to provide long distance and alternative operator services (AOS) in Minnesota. OnLine's authority to provide AOS was interim in nature and subject to the Commission's investigation of AOS in Docket No. P-999/CI-88-917.

On September 10, 1991, the Minnesota Department of Public Service filed a letter with the Commission recommending that the Commission revoke OnLine's Certificate of Authority.

On March 31, 1992, the Commission met to consider this matter.

FINDINGS AND CONCLUSIONS

The Commission may revoke a company's authority to provide telephone service upon finding that the company has failed to provide reasonably adequate telephone service. Minn. Stat. § 237.16, subd. 5 (1990).

The Department reports and the Commission finds that Santa Clara-based OnLine has moved from its business address of record and not informed the Department of any new address; that the company has not maintained a listed number with Santa Clara directory assistance nor arranged for mail sent to its former address to be forwarded to any new address; and that the Department has learned from the California Public Utilities Commission that OnLine has failed to inform that body of any new address.

Failure to comply with basic regulatory requirements such as maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990). Moreover, it would appear that OnLine has, in fact, ceased operation as a telephone company. Accordingly, the revocation standard has been abundantly met and OnLine's Certificate of Authority will be revoked.

ORDER

1. The Certificate of Authority granted to OnLine Communications, Inc. to provide long distance and alternative operator services is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster
Executive Secretary

(S E A L)